

**Introduction:**

Students Satisfaction Survey to find out satisfaction of students in teaching learning, infrastructure and college activities to fill up the gaps

**National Assessment and Accreditation Council (NAAC)**

**Student Satisfaction Survey**

**Key Indicator – 2.7.1**

**Under Criterion II of Teaching -Learning and Evaluation**

**Guidelines for Students**

NAAC (National Assessment and Accreditation Council) is conducting a Student Satisfaction Survey regarding Teaching -Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time your answer this survey

a) Yes                       b) No

B) Age:                      C) College Name:

D) Gender: a) Female  b) Male  c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's  b) Master's  c) M. Phil

d) Doctorate  e) Other

F) What subject area are you currently pursuing?

a) Art's                       b) Commerce                       c) Science

d) Vocational                       e) Other

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has two to five responses, choose the most appropriate one.
- The responses to the qualitative question no 32 is student's opportunity to give suggestions or improvements; she/he can also mention weakness of the institute here. (Kindly restrict your response to teaching learning process only)

**Criterion II - Teaching -Learning and Evaluation**  
**Student Satisfaction Survey on Teaching –Learning Process**

**Following are questions for online student satisfaction survey regarding teaching learning process.**

\* Required

Email \*

1. Generally how much syllabus of each subject is covered every year?

4- 85% to 100%

3- 70% to 84%

2- 55% to 69%

1- 30% to 54%

0- below 30%

2. Do your teachers deliver well prepared lectures in the class?

4- Thoroughly

3- Satisfactorily

2- Poorly

1- Indifferently

0- Won't teach at all

3. Teachers inform you about expected competencies, course outcomes and programme outcomes.

4- Every time

3- Usually

2- Occasionally

1- Rarely

0- Never

4. Do your teachers communication effectively in the class?

4- Always effectively

3- Sometimes

2- Just satisfactorily

1- Generally ineffective

0- Very poor communication

5. Do you get feedback on your performance in tests and assignments from your teachers?

4- Regularly

3- Often

2- Sometimes

1- Rarely

0- Never

6. Teachers are able to identify your weakness and help you to overcome them.

4- Every time

3- Usually

2- Occasionally

1- Rarely

0- Never

7. What percentage of teachers uses ICT tools such as LCD projector, Multimedia etc. while teaching?

4- Above 90 %

3- 70-89%

2- 50-69%

1- 30-49%

0- Below 29%

8. Teachers encourage you to participate in NSS, NCC, Chhote Scientists and Mahatma Gandhi Study Centre.

4- Strongly agree

3- Agree

2- Neutral

1- Disagree

0- Strongly disagree

9. Do you get teachers' support and guidance to take part in sports and cultural activities like youth festival of the universities?

4- Regularly

3- Often

2- Sometimes

1- Rarely

0- Never

10. Do your teachers encourage you to ask questions in the classes and entertain your honest questions and try to solve your difficulties?

4- Every time

3- Usually

2- Sometimes

1- Rarely

0- Never

11. Do your teachers encourage you to participate in extra-curricular and co-curricular activities?

4- Strongly agree

3- Agree

2- Neutral

1- Disagree

0- Not sure

12. Do your teachers use modern advanced teaching learning aids like LED projector, multimedia, various ICT etc.?

4- Usually

3- Often

2- Sometimes

1- Rarely

0- Never

13. The overall quality of teaching-learning process in your college is very good.

4- Strongly agree

3- Agree

2- Neutral

1- Disagree

0- Strongly disagree

14. The overall facility of parking, drinking water and infrastructure in your college is very good.

4- Strongly agree

3- Agree

2- Neutral

1- Disagree

0- Strongly disagree

15. Are you encouraged to read reference books of related subjects by your teachers?

4- Every time

3- Usually

2- Occasionally

1- Rarely

0- Never

16. You get internet facility in the college.

4- Strongly agree

3- Agree

2- Neutral

1- Disagree

0- Not sure

17. Your college provides sports facilities with a playground to play in the college.

4- Regularly

3- Often

2- Sometimes

1- Rarely

0- Never

18. Your library has adequate number of books of every subject.

4- Strongly agree

3- Agree

2- Neutral

1- Disagree

0- Not sure

19. Do you get books and other library facilities properly?

4- Regularly

3- Often

2- Sometimes

1- Rarely

0- Never

20. All the laboratories of your college are well equipped?

4- Strongly agree

3- Agree

2- Neutral

1- Disagree

0- Not sure

21. The performance of the placement cell is

4- Excellent

3- Very Good

2- Good

1- Fair

0- Poor

22. Does the college promote students for internship, in-plant training, student exchange and field work?

4- Regularly

3- Often

2- Sometimes

1- Rarely

0- Never

23. The college provides multiple opportunities to learn and grow.

4- Strongly agree

3- Agree

2- Neutral

1- Disagree

0- Not sure

24. Does the mentorship activity of the college help you in social, emotional and academic growth?

4- Significantly

3- Very well

2- Moderately

1- Marginally

0- Not at all

25. Has the mentoring process of the college helped you to identify your strengths and guided you to improve them further?

4- Fully

3- Reasonably

2- Partially

1- Slightly

0- Don't know

26. Your mentor takes a necessary follow-up with an assigned task to you.

4- Every time

3- Usually

2- Occasionally

1- Rarely

0- Not at all

27. Does the college provide conducive environment for study and the entire teaching learning activity?

4- Strongly agree

3- Agree

2- Neutral

1- Disagree

0- Not sure

28. Does your college organize the parents meetings and provide all the necessary information to them about your performance and improvement?

4- Every Month

3- Once in a Semester

2- Once a year

1- Rarely

0- Never



29. Does your college organize seminars, guest lectures, workshops, conferences and educational trips of various subjects to give you exposure of recent developments in the subjects?

4- Always

3- Often

2- Sometimes

1- Never

0- Don't know

30. Your college takes efforts to improve your soft skills, life skills and employability skills.

4- Strongly agree

3- Agree

2- Neutral

1- Disagree

0- Not sure

31. Your college takes efforts to inculcate values, civics, good manners and discipline in you.

4- Strongly agree

3- Agree

2- Neutral

1- Disagree

0- Strongly disagree

32. Give three observation/suggestions to improve the overall teaching-learning experience in your institution,

a)

b)

c)

### **Analysis:**

In the academic year 2019-20, the feedback of 20% students i.e. 400 students was taken. Out of the 400 students 87% students reported that 100% syllabus was completed, where as nobody said that the syllabus completion was less than 75%.

91% students said that teachers delivered well prepared lecture in the class where as above 88% students replied that teachers communication was effective in the class room.

85% students said that teachers encourage them to read reference books of their respective subjects. 84% students strongly agree that they get internet facility in the college.

Maximum students mentioned that they are regularly promoted for internship, inplant training and field work. 75% students agreed that they are provided mentorship for social, emotional and academic growth in the college.

75% students replied that they are encouraged for participation in Sports, NCC, NSS and other co-curricular activities while most of the students mentioned that they are happy with the placement support the college provides. 85% students strongly agreed that the laboratories are well equipped in the college.

### **Action taken report:**

After analysis student's satisfaction survey report, IQAC suggested the Management and Principal to expand infrastructure facility and e-learning facility.



**PRINCIPAL**

J.E.S.R.G.Bagdia Arts, S.B.Lakhotta Commerce  
& R.Bezonji Science College, JALNA